

Quality Policy Statement

Impwood Limited is committed to quality in the performance of its work. Quality is considered a primary objective, alongside health & safety, environmental considerations, timely completion and cost-effectiveness.

Impwood Limited believes in the concept of client and supplier working together in pursuing this policy and in continually striving for improvements in service quality.

Impwood Limited operates Quality Management by use of Quality Plans specifically designed to satisfy individual client/contract requirements.

The quality policy principles and objectives will be communicated and available to staff at all times.

We shall ensure that all our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme.

Our Company will constantly review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefit of all our customers.

The management of Impwood Limited will continuously review the Quality Management Procedures in an endeavour to achieve continual improvement.

Signed.......... Director
For and on behalf of Impwood Limited

Date..... 8/1/13.....

IMPWOOD ROOFING Co

1. HEALTH & SAFETY POLICY STATEMENT

The Directors of this company regard the promotion of health and safety measures and of appropriate programmes to maintain a healthy environment as a mutual objective for management and employees at all levels.

It is, therefore, this company's policy to review costs as appropriate, to do all that is reasonable to prevent personal injury and damage to property and to protect staff and the general public from foreseeable work hazards including environmental nuisances. In particular, the company has a responsibility:

- To provide and maintain safe and healthy working conditions for all of its employees.
- To provide the necessary training and instruction to enable employees to perform their work safely and efficiently.
- To make available all necessary safety devices and protective equipment to enable safe working activities to be undertaken.
- To maintain a constant and continuing interest in health and safety matters applicable to the company's activities, in particular by consulting and involving employees or their representatives wherever possible.

The co-operation of all employees is essential to enable the company to fulfil its legal obligations and responsibilities.

The implementation of this policy is the responsibility of Directors, Managers and Supervisors. It is the company's continuing aim to promote and maintain a high standard of safety to minimise personal injuries and to safeguard the health and safety of their employees and the public. An annual safety review will monitor the effectiveness of the company policy to ensure that the general procedures and policies herein are implemented and maintained.

The responsibility for implementing this policy lies with individual Directors and management. They are responsible for ensuring compliance with the policy in their own area of control.

For Impwood Roofing Co



Christopher Wallace
Managing Director
2nd September 2014

Environmental Policy Statement & Action Plan

Impwood Roofing Co recognises that it has a legal and moral responsibility to manage its activities in such a way so as to reduce the detrimental impact on the environment.

To this end the Company will adopt a philosophy of 'beyond minimum compliance' at all levels of its operations to ensure that the impact of pollution and environmental disruption is reduced as much as possible.

This will involve: -

- Compliance with all environmental legal requirements, regulations and guidance.
- Integration of environmental factors into business decisions.
- Planning work systems and practices so as to give due consideration as to their potential environmental impact.
- So far as it is possible to prevent the illegal deposit, disposal or treatment of controlled waste by any person where that waste has been, or will be under the control of the company.
- Where possible seek to influence the design and specification of construction projects so as to ensure that environmental impact is minimised as far as it reasonably practical.
- Ensuring considered use of resources of all kinds, including the promotion of recycled and recyclable materials wherever possible.
- Establishing company procedures to ensure that waste is managed in line with legislation and that all parties involved in the waste production, transportation, transfer and disposal process comply with their Duty of Care regarding waste control.
- Periodically review environmental legislation to which the organisation's activities are subject to ensure continued compliance with both the letter and spirit of legislation.

Protecting the environment not only makes good commercial sense but is also an investment in our future, both short term and long term therefore Impwood Roofing Co is firmly committed to adopting this policy as a means to achieving this.

Chris Wallace



**Managing Director
September 2014**